

INTRODUCTION TO WAVERLEY BOROUGH COUNCIL

OVERVIEW AND SCRUTINY WORK PROGRAMME

The programme is designed to assist the Council in achieving its corporate priorities by ensuring topics add value to the Council's objectives, are strategic in outlook, are timed to optimise scrutiny input and reflect the concerns of Waverley residents and council members. The programme is indicative and is open to being amended with the agreement of the Chair with whom the item is concerned. The work programme consists of three sections:-

- Section A – Lists the Scrutiny tracker of recommendations for the municipal year.
- Section B – Lists items for Overview and Scrutiny consideration. It is not expected that the Committee cover all items listed on the work programme and some items will be carried over into the following municipal year. In-depth scrutiny review topics for consideration by the respective Committee will also be listed in this section.
- Section C – Lists live in-depth scrutiny task and finish groups, including objectives, key issues and progress.

Section A

Scrutiny Tracker 2020/21

Value for Money and Customer Service O&S Scrutiny Tracker				
Meeting date	Agenda item	Outcomes / Recommendations	Officer / Executive response	Timescale
13 July 2020	Contingency Revised Budget 2020/21	The Committee considered the proposed contingency budget produced in response to the immediate financial impacts of covid and made the following suggestions regarding the MTFP: wider use of the Better Care fund; an increase in the green waste subscription fee, and cutting grass verges to the standard allowed with funding from SCC. The Committee also suggested reconsideration of the SANG reserve to contribute to the short-term shortfall.	The contingency budget 2020/21 was passed at Council 11 August 2020. The suggestions for the MTFP were noted and the Committee will have a chance to consider these in more depth when it considers the revised MTFP November 2020.	August 2020
20 January 2020	Medium Term Financial Plan 2020/21 – 2023/24 and General Fund Budget 2020/21	The Committee generally supported the five recommendations from Executive to Council.	The recommendations were agreed at full Council 18 February 2020.	February 2020
18 November 2019	Budget Strategy Working Group Interim Report	The Committee recommended that transformation costs should be carefully estimated with regard to both quantum and timing and included in the MTFP model.	The transformation costs will be included in the revised MTFP which is being worked on and will be reported in November 2020.	November 2020
	Review of Complaints Closed in 2018/19	Given the higher number of complaints for Housing Operations compared to other services, the Committee requested officers undertake some research into the number of complaints of other local authorities with a similar level of housing stock.	Initial research has been carried out but it has been very difficult to find published data from similar organisations. The Housing O&S Committee are continuing to monitor the level of complaints.	June 2020

Value for Money and Customer Service Overview and Scrutiny Committee

24 June 2019	Work programming	The Committee agreed to invite the Portfolio Holder to address the Committee regarding finalisation of Community Infrastructure Levy governance arrangements and any anticipated change of policy direction.	The Committee did have this item on the work programme for June 2020 but the disruption caused by covid means it remains on the work programme to be considered at a later date.	2021
26 June 2017	Performance Management Report	The Committee requested suggestions from officers for establishing customer satisfaction baseline data.	Key performance indicators and management information should be in place by the end of this financial year.	March 2021

Section B

Work programme 2020/21

Subject	Purpose for Scrutiny	Lead Member / Officer	Date for O&S consideration	Date for Executive decision (if applicable)
Corporate Performance Report	To scrutinise the performance of the areas within the Committee's remit.	Heads of Service / Louise Norie	Quarterly	N/A
<i>Commercial Strategy – income generation projects</i>	<i>To scrutinise the progress of specified income generation work-streams with the Commercial Strategy against the targets within the Medium Term Financial Plan.</i>	<i>Kelvin Mills</i>	<i>TBC</i>	<i>N/A</i>
<i>Brightwells Yard</i>	<i>To monitor the income generation element of the Brightwells Yard development.</i>	<i>Kelvin Mills</i>	<i>TBC</i>	<i>N/A</i>
<i>Budget Strategy Working Group Update</i>	<i>To receive an update on the progress of the working group.</i>	<i>Peter Vickers / Yasmine Makin</i>	<i>TBC</i>	<i>N/A</i>
<i>Property Investment quarterly report (exempt)</i>	<i>To receive an item detailing the performance of property portfolio.</i>	<i>Peter Vickers</i>	<i>TBC</i>	<i>N/A</i>
Recovery, Change and Transformation Programme update	To update the Committee on the progress of the RCT Projects that fall under the remit of this Committee.	Kelvin Mills	September 2020	As and when within the projects
Draft Corporate Strategy	To receive and scrutinise the draft Corporate Strategy before it returns to O&S in November and is agreed December 2020.	Louise Norie	September 2020	December 2020
Property Investment Advisory Board Activity update report	To receive a report updating the Committee on the progress and activity of the Property Investment Advisory Board.	Peter Vickers	September 2020	N/A
Medium Term Financial Plan timetable and progress update	To receive a verbal report on the timetable for agreeing a revised MTFP and the progress towards this.	Graeme Clark	September 2020	N/A
<i>Economic Development Strategy (EDS) action plan*</i>	<i>To scrutinise performance against the EDS action plan.</i>	<i>Zac Ellwood / Catherine Knight</i>	March 2020 <i>TBC</i>	<i>N/A</i>
<i>Community Infrastructure Levy (CIL)</i>	<i>To receive and scrutinise the annual review of CIL governance arrangements after the first bidding round.</i>	<i>Graeme Clark</i>	September 2020 <i>TBC</i>	<i>N/A</i>

Value for Money and Customer Service Overview and Scrutiny Committee

Subject	Purpose for Scrutiny	Lead Member / Officer	Date for O&S consideration	Date for Executive decision (if applicable)
<i>Car Parking Review Report (in relation to the remit of the Committee)</i>	<i>To scrutinise the income element of car parking, with particular focus on its relevance to meeting the Medium Term Financial Plan.</i>	<i>Peter Vickers / Richard Homewood</i>	<i>June 2020 Spring 2021</i>	<i>TBC</i>
<i>Economic Development Strategy (EDS) review*</i>	<i>To review and scrutinise the refreshed Economic Development Strategy.</i>	<i>Zac Ellwood / Catherine Knight</i>	<i>June 2020 TBC</i>	<i>TBC</i>
Business Transformation	To scrutinise the progress of the transformation projects designed to deliver against the Medium Term Financial Plan targets.	David Allum / Cllr John Neale	TBC	N/A
<i>Workforce profile report</i>	<i>To understand the latest figures concerning the workforce (including focus on sickness and turnover).</i>	<i>Sally Kipping / Robin Taylor</i>	<i>March 2020 January 2021</i>	<i>N/A</i>

*the Economic Development team has created and is implementing an 18month recovery action plan as a result of the pandemic. An update on the Economic Recovery RCT Project went to the Community Wellbeing O&S Committee September 2020. A review of the Strategy is no longer scheduled at the moment.

Section C

Scrutiny Reviews 2020/21

Subject	Objective	Key issues	Lead officer	Progress
Budget Strategy Working Group	To strategically support the MTFP initiatives by implementing a support strategy that investigates the reduction of costs through efficiency measures and divesting services alongside a transformation programme.	<ul style="list-style-type: none"> • Medium term financial plan • Budget gap • Revenue support grant • Income generation • Participatory budgeting • Service delivery • Asset utilisation 	Peter Vickers	A written report was presented to the Committee at the January 2020 meeting.

Value for Money and Customer Service Overview and Scrutiny Committee